



ParTech, Inc.
8383 Seneca Turnpike
New Hartford, NY 13413

Chief of Staff, Office of the CTO (OCTO)

Hi there! Have you noticed that the restaurant industry is changing?

We're PAR and our purpose is:

To deliver solutions that connect people to the restaurants, meals, and moments they love.

We take that responsibility very seriously.

As a leading provider of restaurant technology to the top restaurant brands in the world we're calling all rebels, instigators, idealists and builders to join our constantly growing team. If you've excelled at every job you've held but always thought something was missing, please, read on.

Position Description

PAR is seeking a Chief of Staff for the Office of the CTO (OCTO). The OCTO is responsible for providing technical leadership and oversight across PAR's SaaS product lines, including Brink Point of Sale, Punchh Loyalty and Engagement and Data Central Back Office. Our products are used by the largest names in the hospitality industry and our Brink Point of Sale product is the only restaurant SaaS POS product with multiple 1000+ location operators. Our API's serve billions of requests per month and power many Quick Serve Restaurants digital footprint.

Reporting directly to the CTO, you will have broad input and responsibility over our software architecture and governance. You will be expected to excel at collaborating with other stakeholders and engineers to deliver guidance, specifications and designs that meet our growth and scalability targets. In one of the most senior technical roles, you should have a track record of building great products, solving hard problems and mentoring great developers.

What You'll Do

- Establish Governance
 - Establish guardrails around technology selection and architectural designs with an emphasis on developer empowerment
 - Ensure that cost constraints are factored in, limit AWS cost sprawl
 - Build and administer processes for exceptions and accepting new technologies
- Act as the CTO of new projects
 - Own key architectural decisions
 - Drive non-functional requirements in conjunction with product requirements
 - Vendor evaluation & selection (when applicable)
 - Team member requirements (skillset, experience, etc.)
 - Feasibility evaluations



ParTech, Inc.
8383 Seneca Turnpike
New Hartford, NY 13413

- Early prototypes, proof of concepts
 - Set the team and project up for success
- Assist with Existing Projects
 - Drive cross-project collaboration, integration, and standardization
 - Working with product management and engineering stakeholders to identify and prioritize tech debt and non-functional requirements.
 - Design and drive iterative modernization/improvements (monolith to microservices)
 - Identify quick wins for scalability and resiliency
- Improve Standards, Repeatability and Consistency
 - Library of patterns and practices that teams can leverage to build products “The PAR Way”
 - Low friction to entry for developers
 - Works within our ecosystem
 - Supported operationally.
 - Drive Cross-company/acquisition initiatives – i.e. SSO
 - Establish C3/C4 Diagrams Libraries and other shared assets
- Contribute to our Engineering Culture
 - Provide mentorship to junior and developing team members
 - Participate in architecture-related Communities of Practices and Working Groups
 - Help define role and requirement for team-based architects
- Plan for the Future
 - What will we need to build next quarter, next year, and what design work do we need to do ahead of that?
 - What are the upcoming platforms, how might we leverage them? Which ones should we stay away from?
 - What is hype vs real?
 - Work with Talent Acquisition to recruit, interview, select, hire, and employ a talented and diverse group of high performing team members.

Job Experience/Qualifications

- Extensive experience in an architecture-related position dealing with complex, distributed and cloud-based systems
- Experience in a B2B or B2C SaaS product environment
- You bring experience and leadership gained from many industry roles
- Experience leading software development projects from start to finish
- Familiarity and comfort with agile software development principles and practices
- Experience with large-scale, distributed, micro-service or event-based architectures
- Expert-level competency with a modern language such as C#, Java, Node, Golang, Python, Ruby, etc.
- Experience with cloud computing platforms such as AWS, Azure or GCP



ParTech, Inc.
8383 Seneca Turnpike
New Hartford, NY 13413

- Experience leveraging common design patterns and practices throughout a distributed system
- Strong analytical skills and the ability to synthesize multiple perspectives
- Track record of working across organizations to encourage and promote data usage. Work with Product, Engineering, Operations, Sales and Support to make sure that they have the data they need to be successful.
- A pragmatic and iterative approach to solving problems
- Ability to manage/prioritize multiple tasks and projects to meet deadlines
- Strong written, oral and visual communication skills – you should feel comfortable creating diagrams and leading an engineering team through the design
- Proactive communication style; ability to question, clarify and document
- Self-starter who requires minimal supervision
- Passionate about building next-generation technologies, enjoys fast-paced environments, and loves to code

Who We Are

PAR invented the first point of sale terminal over 40 years ago, yet we operate much like a start-up at the forefront of restaurant technology. PAR's solutions are used to serve tens of millions of guests every day in over 120 countries. Our mission is to build the number one restaurant technology company in the world and we're off to great start. We believe our customers want technology that is open and fast that enables their ability to innovate.

We're looking for people who are hungry to go beyond the idea of 'just a job'. PAR's not for everyone though: We work hard, and we really reward success. We push ourselves and each other to be better every day. We're ferocious in battle but gentle in spirit. We're hands-on people. We keep our room clean and make our bed because details matter. We believe it is better to be fast than big, and that being both is best. We believe diversity creates strong systems and communities. We experiment. Sometimes we break things, but we learn quickly. We're honest and our intentions are good. And we always offer the last slice of dessert to our guests. We've got each other's and our customers' backs no matter what.

We believe that our ambition is only limited by our ability to attract and retain great people; people who are up for the challenge to change the game with us! If it sounds like you belong here, we should meet!