

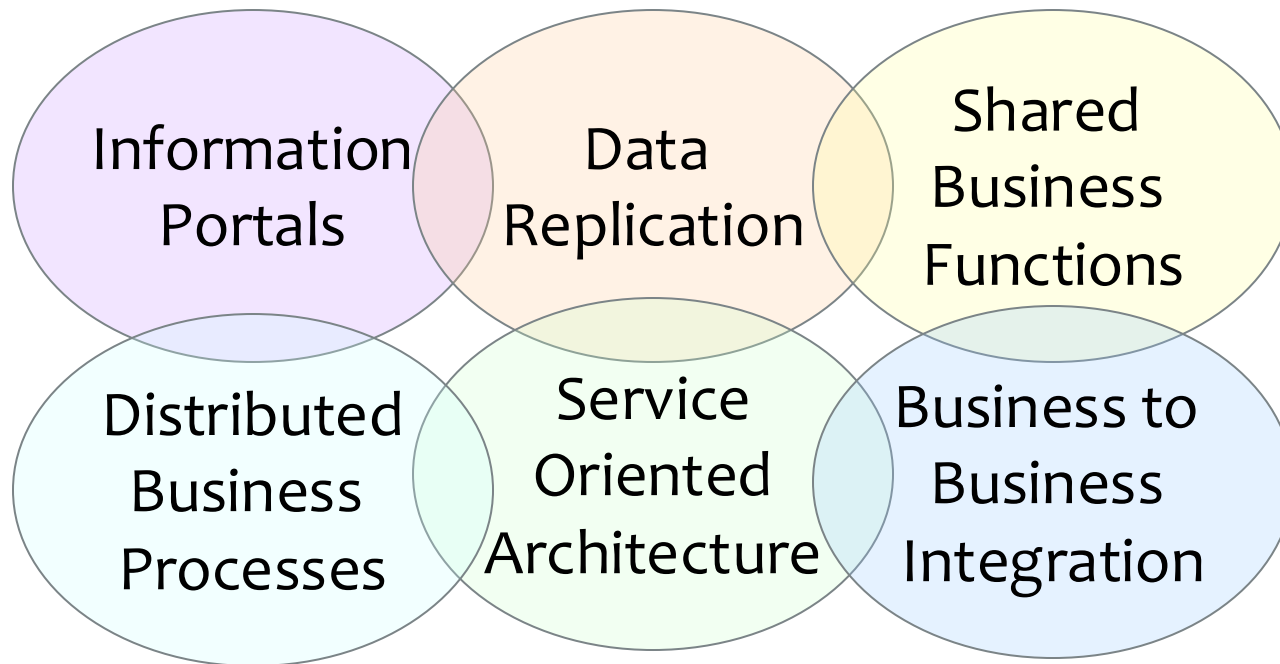
# SOA Integration Patterns with Information Builders Technologies



Marc J. Greenberg  
Vice President / Chief Architect  
iWay Software

# Common Integration Scenarios

How can I integrate multiple applications so that they work together and can exchange information?



# Four the Hard Way – Little Joe

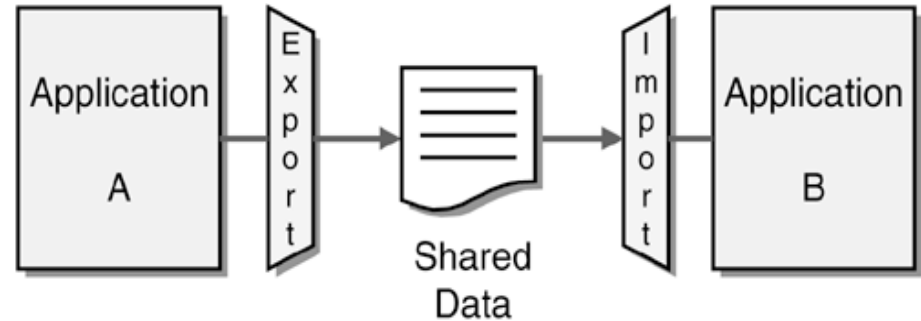
## Basic Integration Styles



# Basic Integration Styles

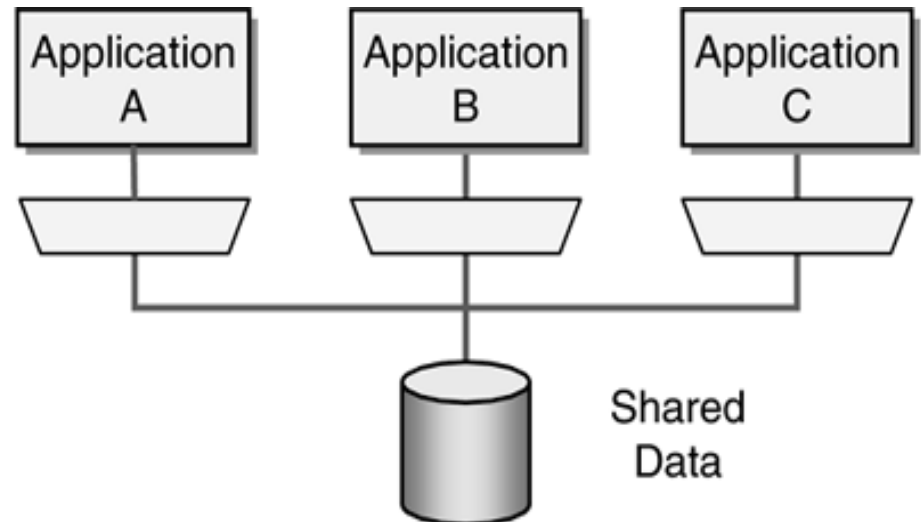
## **File Transfer**

Applications share data by exchanging files. They use the export (producer) or import (consumer) patterns



## **Shared Database**

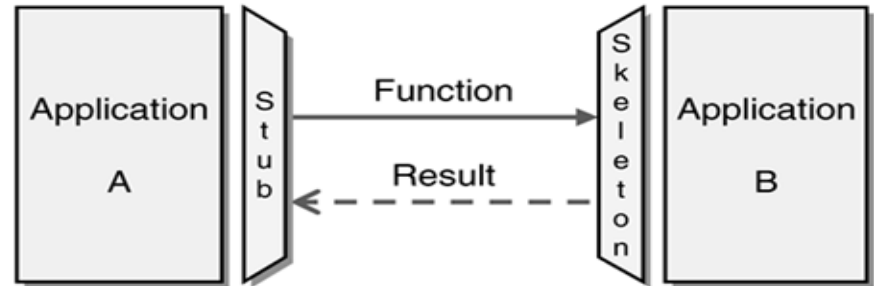
Applications store the data they wish to share in a common database.



# Basic Integration Styles

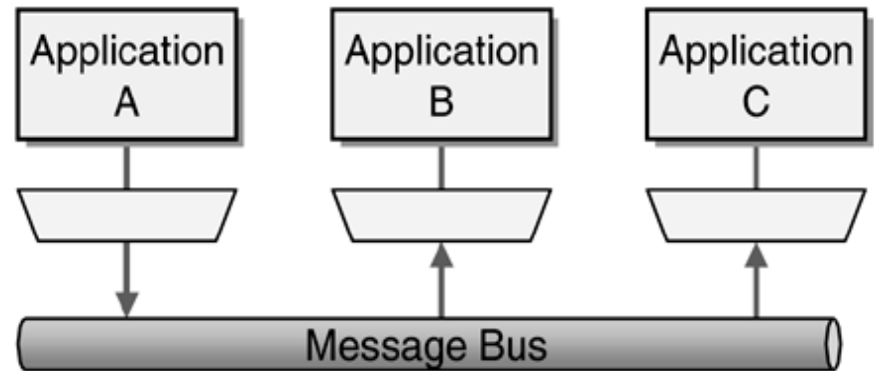
## Remote Procedure

Applications share data by expose functionality that can be invoked remotely.



## Message Passing

Applications share data by exchanging messages thru a common messaging system.



# SOA, Working Definitions

- **Service** - is an entity that provides something of value.
  - Self-contained (objects), Well-defined (interfaces)
  - Independent of Consumer Context
  - Business Services (customer, order)
  - Technical Services (authentication)
- **Service-Oriented Architecture**
  - Style with distinguishing characteristics to produce desired effects.
  - Agility - the ability to gracefully adapt to changing business and environmental factors

# SOA is Architecture

- An architecture is based on patterns and intent



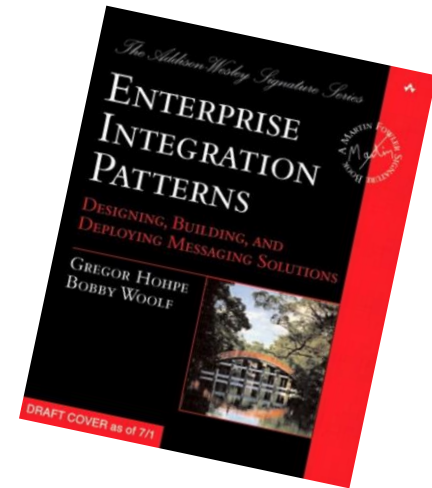
# Characteristics of SOA

- Collaboration
- Stateless
- Loosely coupled
- Coarse-grained
- Reusable
- Interoperable
- Composable
- Autonomous
- Business focused
- Service contracts
- Document-orientated
- Monitored-managed



# Integration Patterns

- What is an Integration Pattern?
  - “Mind-sized chunks of information”
  - Harvested, not invented
  - Higher levels of abstraction
  - Expresses the intent (why vs. how)

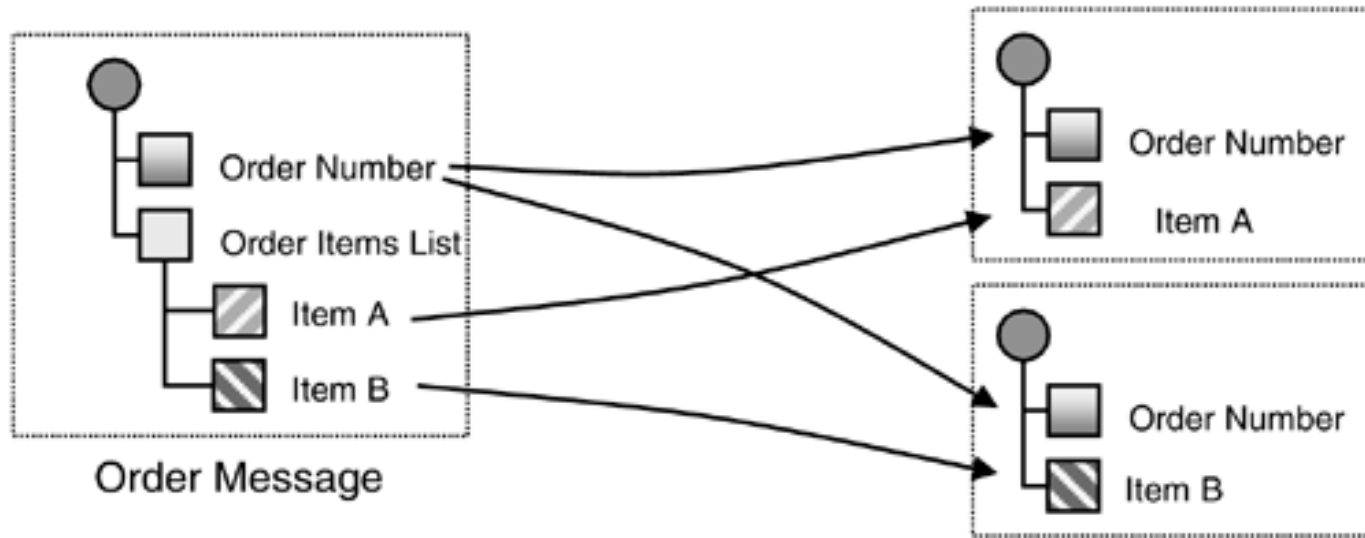


# Integration Patterns By Category

- Message
- Channel
- Routing
- Transformation
- Consumer
- Management

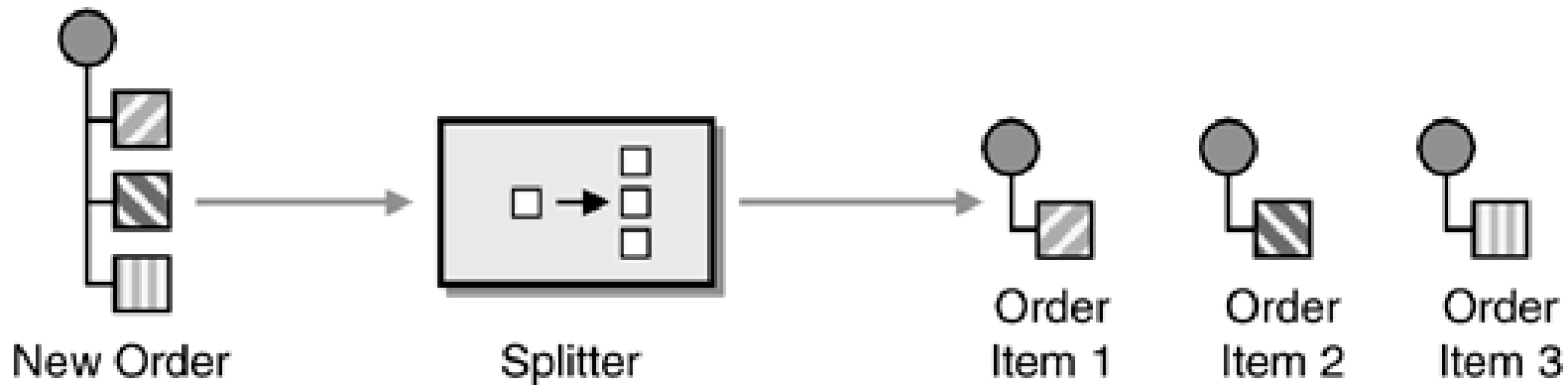
# Patterns Exist to Solve Problems

How can we process a message if it contains multiple elements, each of which may have to be processed in a different way?



# Patterns Exist to Solve Problems

How can we process a message if it contains multiple elements, each of which may have to be processed in a different way?



# FOCUS To XML (Apply a Splitter)

```
TABLE FILE TRADES PRINT *  
ON TABLE PCHOLD FORMAT XML  
END
```

# FOCUS To XML (Apply a Splitter)

```
<?xml version="1.0" encoding="ISO-8859-1" ?>
- <afx version="1.0" data="hold">
- <report records="2" lines="2" columns="9" rows="2">
  <target format="" version="" type="" destination="HOLD" />
  - <column_desc>
    <col colnum="c0" fieldname="TRADER_ID" alias="TRADER_ID" datatype="char" width="5" focus_format="A5" description="Broker ID" accept=""
      help_message="" title="Broker ID" within="" property="" reference="" valign="left" />
    <col colnum="c1" fieldname="DATE_OF_TRADE" alias="DATE_OF_TRADE" datatype="date" width="10" focus_format="MDYY" description="Date of
      Trade" accept="" help_message="" title="Date of ,Trade" within="" property="" reference="" valign="right" />
    <col colnum="c2" fieldname="CONTINENT" alias="CONTINENT" datatype="char" width="10" focus_format="A10" description="Continent" accept=""
      help_message="" title="Continent" within="" property="" reference="" valign="left" />
    <col colnum="c3" fieldname="REGION" alias="REGION" datatype="char" width="15" focus_format="A15" description="Region" accept=""
      help_message="" title="Region" within="" property="" reference="" valign="left" />
    <col colnum="c4" fieldname="COUNTRY" alias="COUNTRY" datatype="char" width="15" focus_format="A15" description="Country" accept=""
      help_message="" title="Country" within="" property="" reference="" valign="left" />
    <col colnum="c5" fieldname="HOLDER" alias="HOLDER" datatype="char" width="4" focus_format="A4" description="Holder" accept=""
      help_message="" title="Holder" within="" property="" reference="" valign="left" />
    <col colnum="c6" fieldname="TYPE" alias="TYPE" datatype="char" width="9" focus_format="A9" description="Type of Instrument" accept=""
      help_message="" title="Type of Instrument" within="" property="" reference="" valign="left" />
    <col colnum="c7" fieldname="BUY_SELL" alias="BUY_SELL" datatype="char" width="1" focus_format="A1" description="Buy or Sell" accept=""
      help_message="" title="Buy /,Sell" within="" property="" reference="" valign="left" />
    <col colnum="c8" fieldname="AMOUNT" alias="AMOUNT" datatype="float" width="21" focus_format="D16" description="Amount" accept=""
      help_message="" title="Amount" within="" property="" reference="" valign="right" />
  </column_desc>
  - <table>
    - <tr linetype="data" linenum="1">
      <td colnum="c0">02078</td>
      <td colnum="c1" rawvalue="01021998">01021998</td>
      <td colnum="c2">AMERICAS</td>
      <td colnum="c3">CENTRAL AMERICA</td>
      <td colnum="c4">HONDURAS</td>
      <td colnum="c5">GOVT</td>
      <td colnum="c6">OVERNIGHT</td>
      <td colnum="c7">S</td>
      <td colnum="c8" rawvalue="331300">331300</td>
    </tr>
    - <tr linetype="data" linenum="2">
      <td colnum="c0">02009</td>
      <td colnum="c1" rawvalue="01021998">01021998</td>
      <td colnum="c2">ASIA</td>
      <td colnum="c3">FAR EAST</td>
      <td colnum="c4">HONG KONG</td>
      <td colnum="c5">GOVT</td>
      <td colnum="c6">OVERNIGHT</td>
      <td colnum="c7">B</td>
      <td colnum="c8" rawvalue="214700">214700</td>
    </tr>
  </table>
</report>
</afx>
```

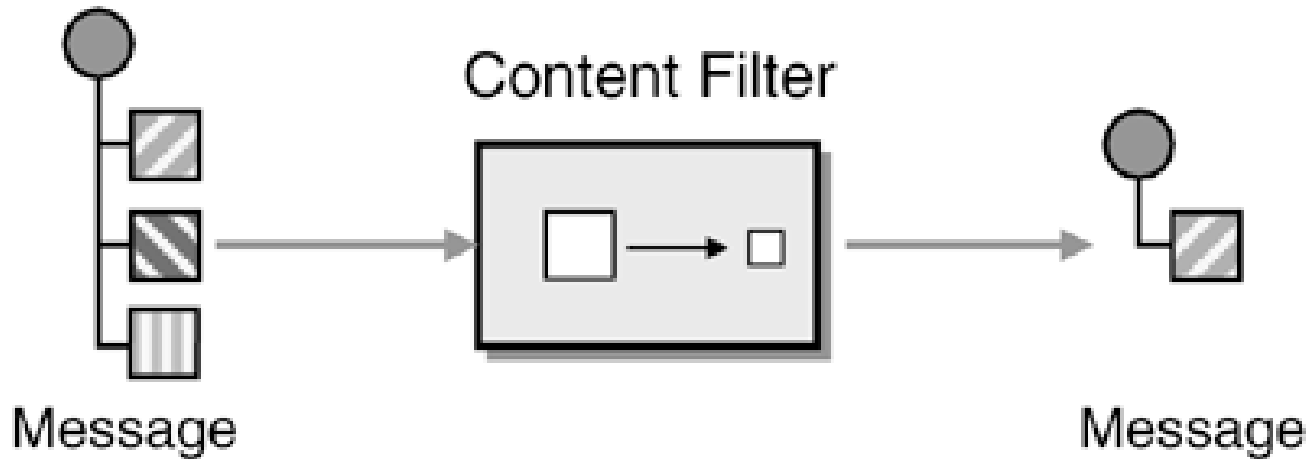
# FOCUS To XML (Apply a Splitter)

```
<?xml version="1.0" encoding="ISO-8859-1" ?>
- <TRADES>
  - <TRADE>
    <TRADER_ID>02078</TRADER_ID>
    <DATE_OF_TRADE>01021998</DATE_OF_TRADE>
    <CONTINENT>AMERICAS</CONTINENT>
    <REGION>CENTRAL AMERICA</REGION>
    <COUNTRY>HONDURAS</COUNTRY>
    <HOLDER>GOVT</HOLDER>
    <TYPE>OVERNIGHT</TYPE>
    <BUY_SELL>S</BUY_SELL>
    <AMOUNT>331300</AMOUNT>
  </TRADE>
</TRADES>
```

```
<?xml version="1.0" encoding="ISO-8859-1" ?>
- <TRADES>
  - <TRADE>
    <TRADER_ID>02009</TRADER_ID>
    <DATE_OF_TRADE>01021998</DATE_OF_TRADE>
    <CONTINENT>ASIA</CONTINENT>
    <REGION>FAR EAST</REGION>
    <COUNTRY>HONG KONG</COUNTRY>
    <HOLDER>GOVT</HOLDER>
    <TYPE>OVERNIGHT</TYPE>
    <BUY_SELL>B</BUY_SELL>
    <AMOUNT>214700</AMOUNT>
  </TRADE>
</TRADES>
```

# Patterns Exist to Solve Problems

- How do you simplify dealing with a large message when you are interested only in a few data items?





# FOCUS To XML (Apply a Content Filter)

TABLE FILE TRADES

***PRINT TRADER\_ID  
DATE\_OF\_TRADE  
BUY\_SELL  
AMOUNT***

ON TABLE PCHOLD FORMAT XML  
END

# FOCUS To XML (Apply a Content Filter)

```
<?xml version="1.0" encoding="ISO-8859-1" ?>
- <fxf version="1.0" data="hold">
- <report records="2" lines="2" columns="4" rows="2">
  <target format="" version="" type="" destination="HOLD" />
- <column_desc>
  <col colnum="c0" fieldname="TRADER_ID" alias="TRADER_ID" datatype="char" width="5" focus_format="A5" description="Bi
  help_message="" title="Broker ID" within="" property="" reference="" valign="left" />
  <col colnum="c1" fieldname="DATE_OF_TRADE" alias="DATE_OF_TRADE" datatype="date" width="10" focus_format="MDY"
  Trade" accept="" help_message="" title="Date of ,Trade" within="" property="" reference="" valign="right" />
  <col colnum="c2" fieldname="BUY_SELL" alias="BUY_SELL" datatype="char" width="1" focus_format="A1" description="Buy
  help_message="" title="Buy /,Sell" within="" property="" reference="" valign="left" />
  <col colnum="c3" fieldname="AMOUNT" alias="AMOUNT" datatype="float" width="21" focus_format="D16" description="Amo
  help_message="" title="Amount" within="" property="" reference="" valign="right" />
</column_desc>
- <table>
- <tr linetype="data" linenum="1">
  <td colnum="c0">02078</td>
  <td colnum="c1" rawvalue="01021998">01021998</td>
  <td colnum="c2">S</td>
  <td colnum="c3" rawvalue="331300">331300</td>
</tr>
- <tr linetype="data" linenum="2">
  <td colnum="c0">02009</td>
  <td colnum="c1" rawvalue="01021998">01021998</td>
  <td colnum="c2">B</td>
  <td colnum="c3" rawvalue="214700">214700</td>
</tr>
</table>
</report>
</fxf>
```

# Introducing LoansForYou.Com

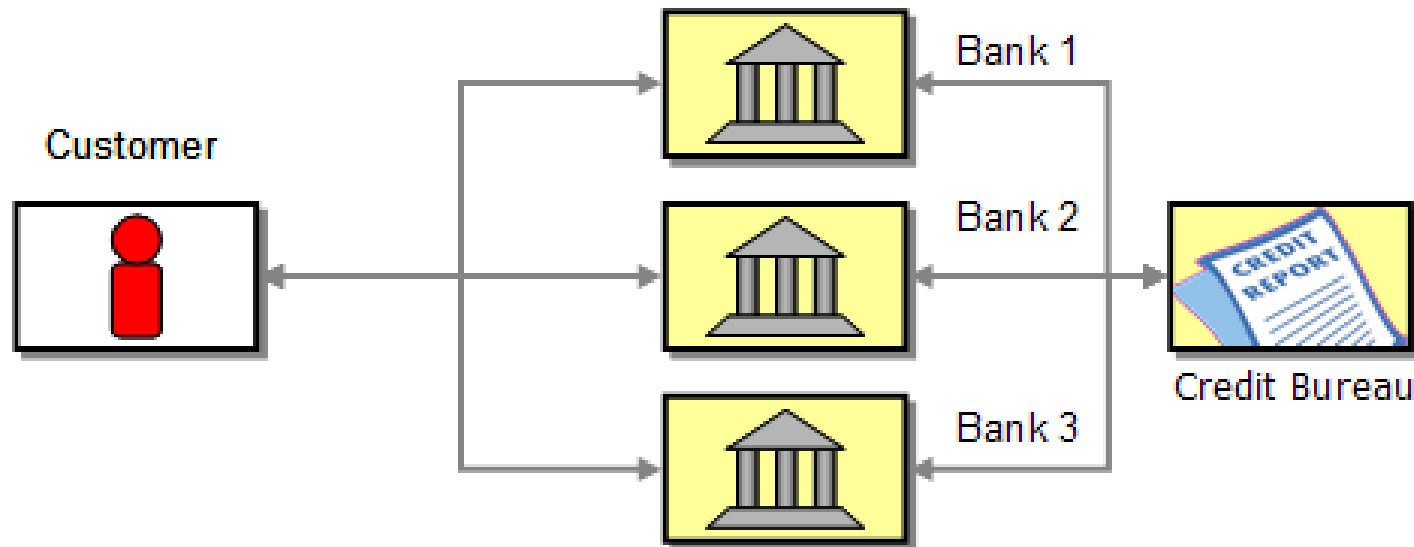
Don't pursue happiness,  
Create it!



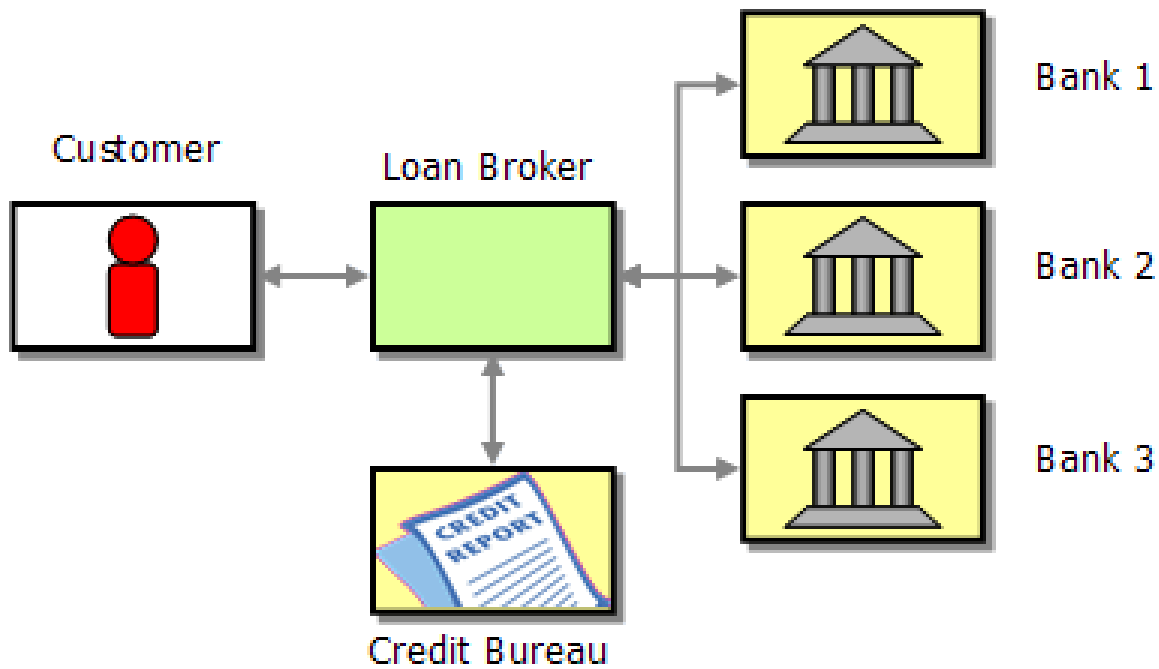
**Loan Shark  
Free Zone**

**No Flesh  
Required**

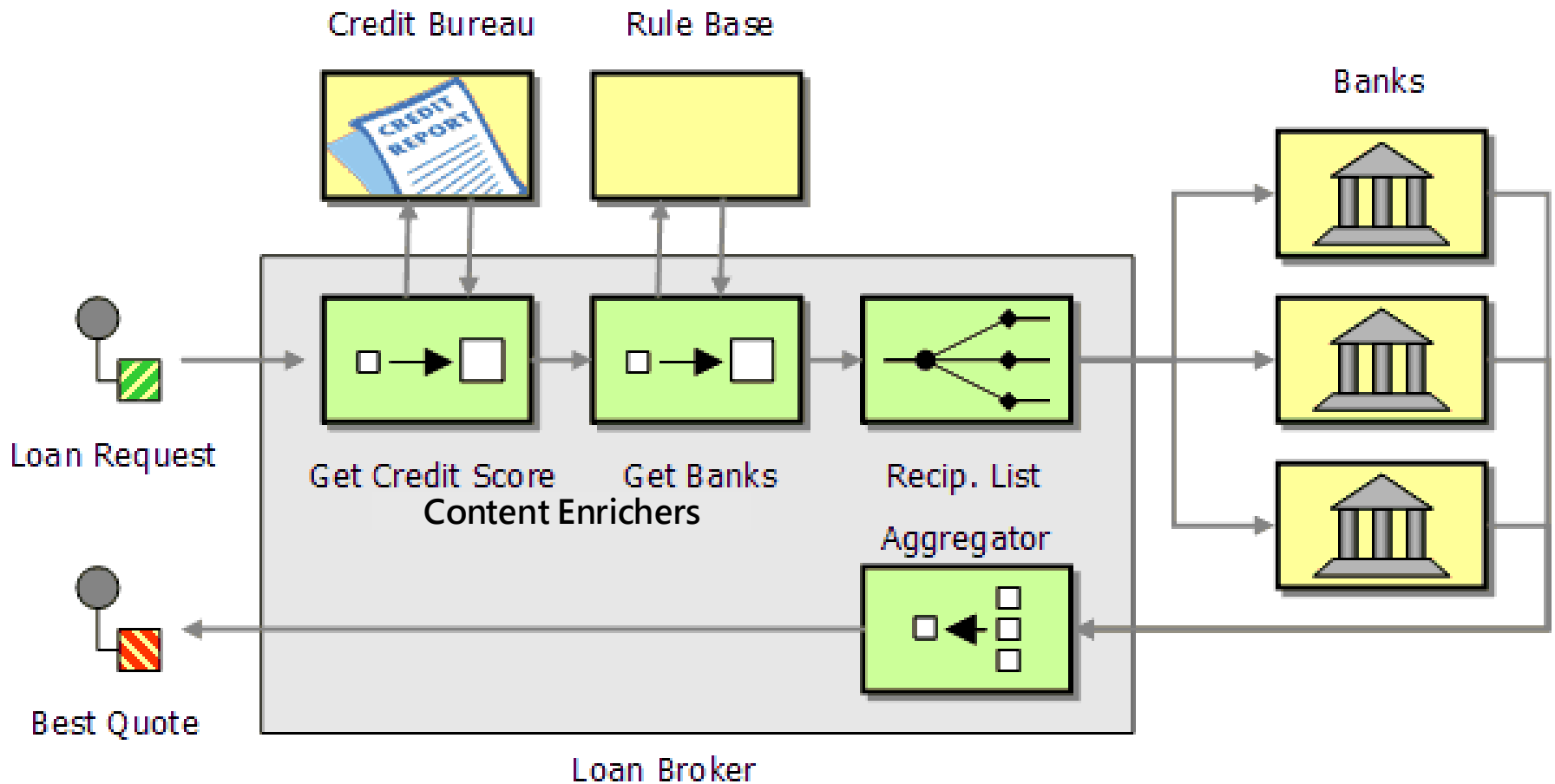
# LoansForYou.Com



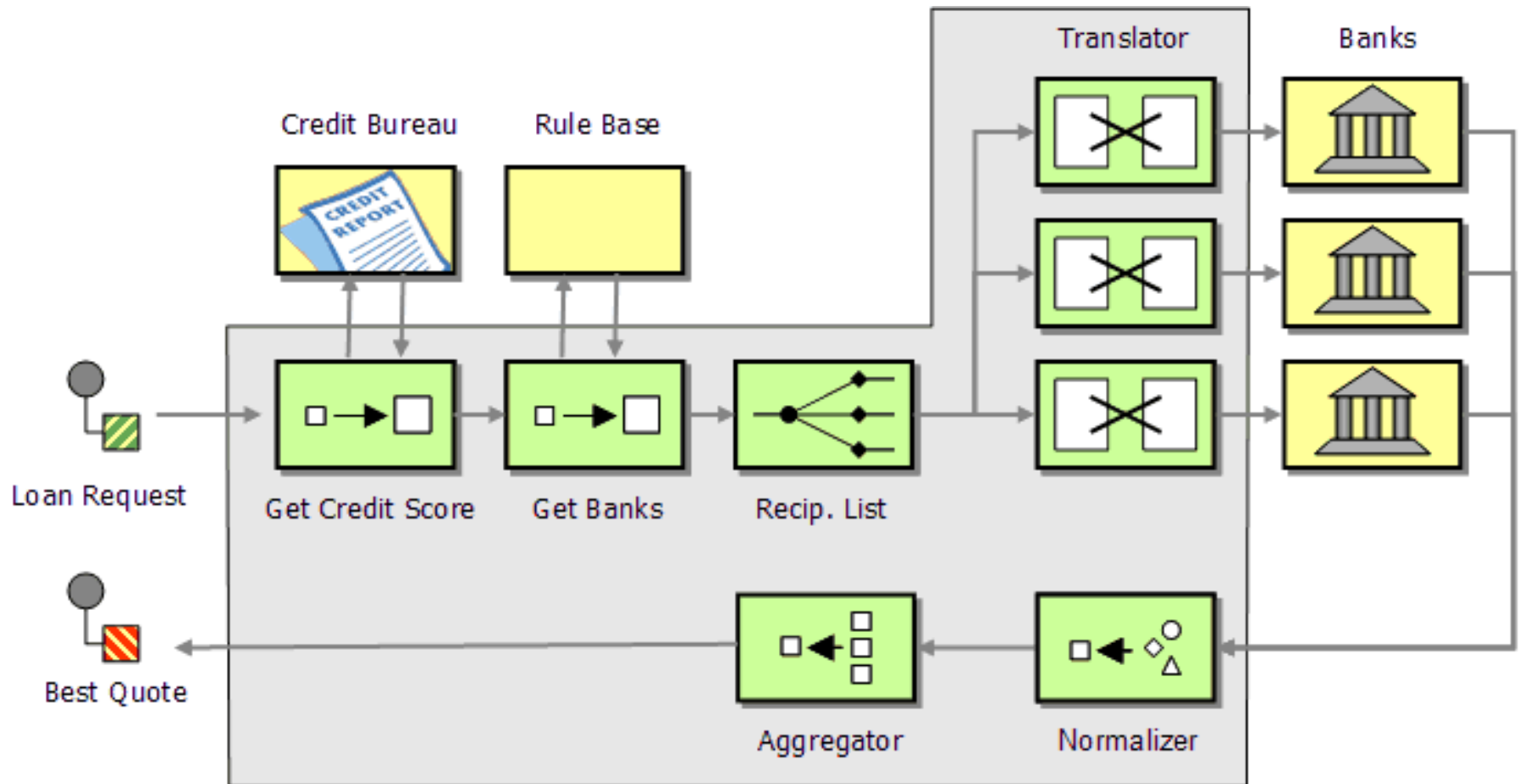
# LoansForYou.Com



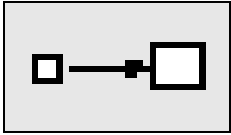
# LoansForYou.Com



# LoansForYou.Com

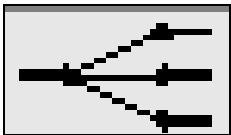


# Summary of Patterns



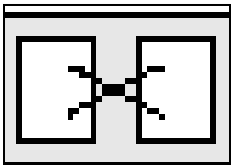
## Content Enricher

How do we communicate with another system if the message originator does not have all the required data items available?



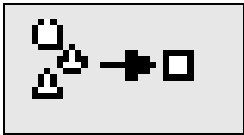
## Recipient List

How do we route a message to a dynamic list of recipients?



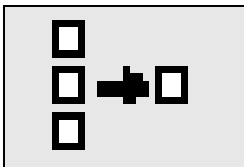
## Message Translator

How can systems using different data formats communicate with each other using messaging?



## Normalizer

How do you process messages that are semantically equivalent but arrive in a different format?

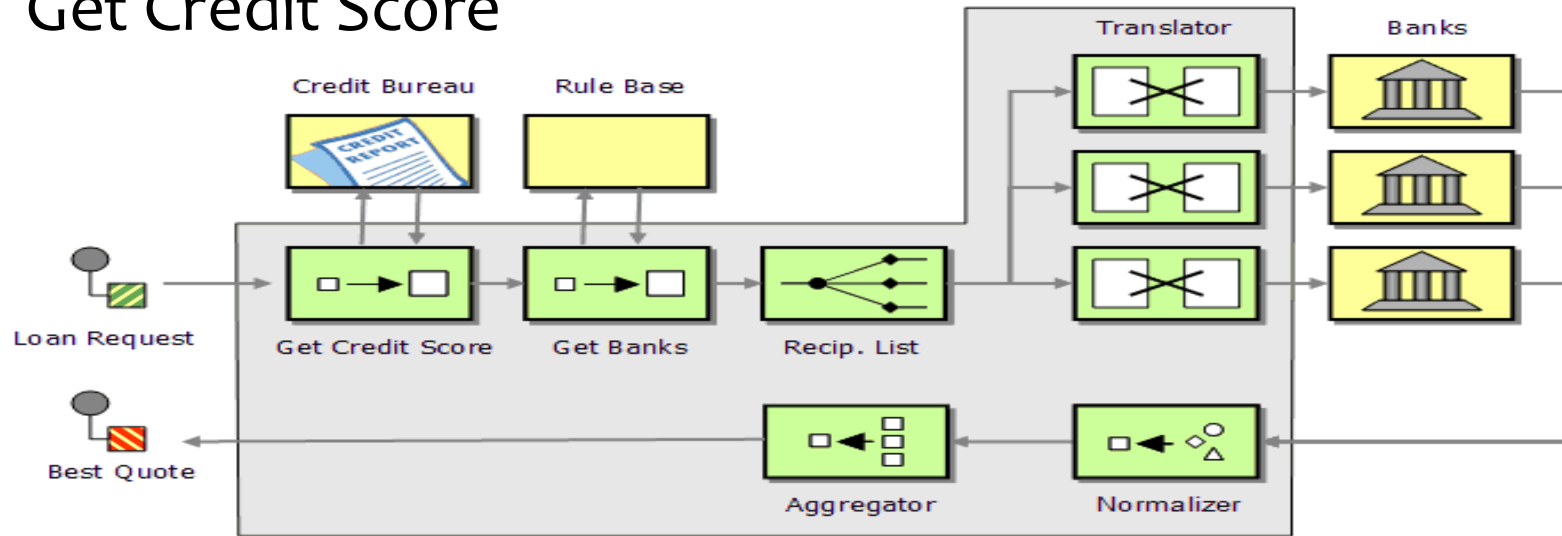


## Aggregator

How do we combine the results of individual but related messages so that they can be processed as a whole



# Get Credit Score



- Calls the CreditBureau service to obtain the applicants FICO score
  - `getCreditScore( SSN )`
  - `getCreditScoreDetails( SSN )`
- FICO Score components:
  - 35% Your credit payment history
  - 30% Your outstanding debt load
  - 15% Your length of credit history
  - 10% Your mix of credit
  - 10% Your number of inquiries



Pa... x He...

CreditBureau

- loansForYou
- JRE System Library

```

package loansForYou;
import java.util.Random;

public class CreditScore {

    public int getCreditScore(long ssn) {
        Random r = new Random(ssn);
        return (r.nextInt(850-500)+500);
    }

    public String getCreditScoreDetails(long ssn) {
        return "My Credit Score Details - Duh";
    }
}

```

Outline

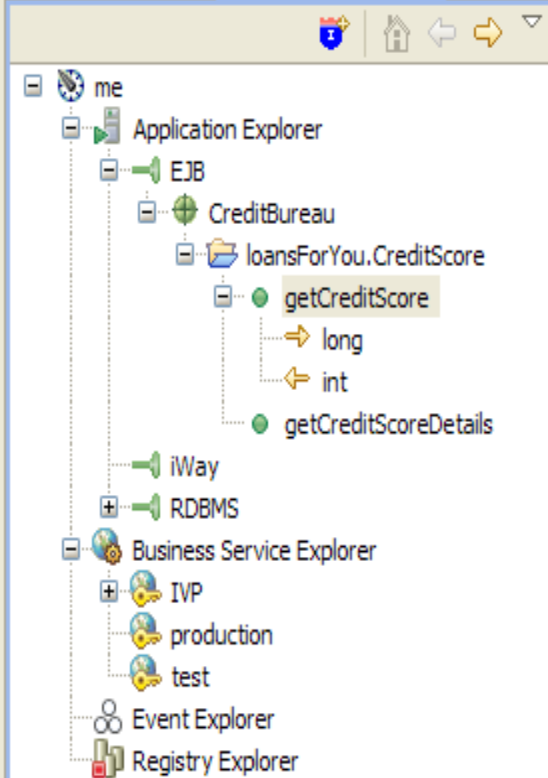
- loansForYou
  - import declarations
  - CreditScore
    - getCreditScore(long)
    - getCreditScoreDetails(long)

0 errors, 0 warnings, 0 infos

Description	Resource	Path	Location



Integration Explorer IWay Explorer



CreditScore.java ISM Console getCreditScore

http://localhost:9999/ism/registry?configuration=base

- Conduits**
  - Channels
  - Inlets
  - Outlets
  - Routes
  - Transformers
  - Processes
- Components**
  - Adapters

Properties Complex Properties

```

IWay Service Manager [Java Ap
INFO (manager) Remo
INFO (W.SOAP1.4) En
INFO (manager) Addi
INFO (manager) Removing active worker: W.SOAP1.4
INFO (W.SOAP1.4) Ended message processing, rc=0
  
```

### Registry - Repository

**Add Business Service**

**Select or Create a Business Service**

Create a business service from the getcreditscore operation in the.ejb adapter.

Existing Service Names: <new service>

Service Name: CreditBureau

Service Description: Calculate FICO Score

< Back Next > Finish Cancel

Support the design-time components as defined

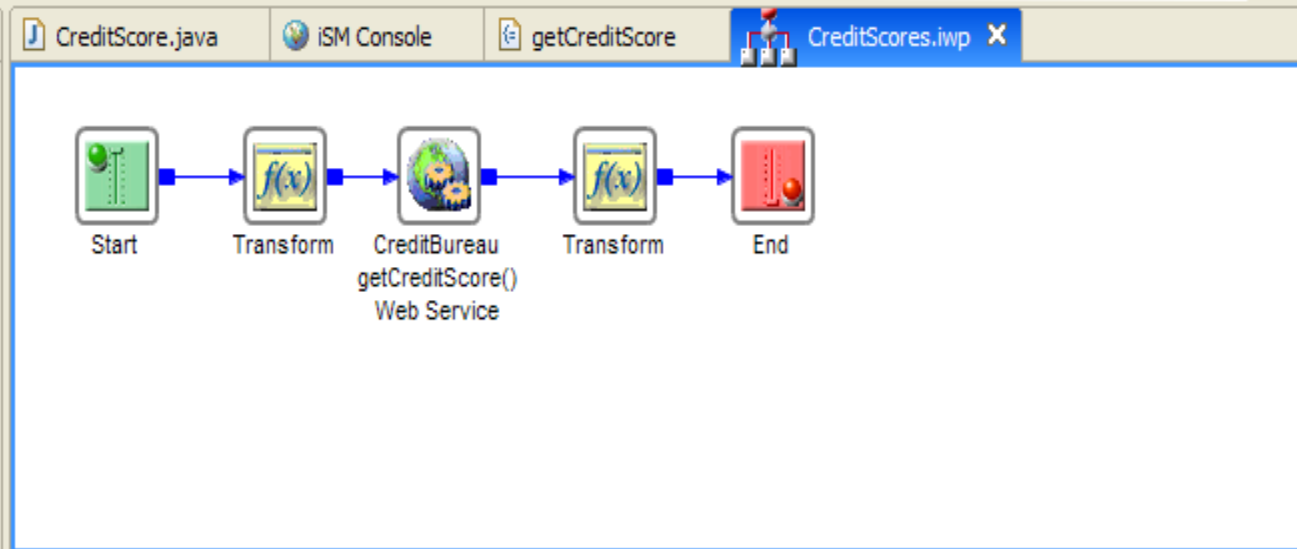
### of a Channel

12:40:22 PM

Int... iw...

FICO

- banklist
  - Input Items
  - Output Items
  - CreditScores



Palette

- Select
- Relation
- Loop
- Basic Objects
- Control Objects
- Execution Objects
  - ETL
  - BI
  - Email
  - FTP

banklist.gxp

Input	Output
accept	_58U-619
colnum	inv_500-579
reference	_500-579
table	inv_name
tr	Name
linetype	inv_city
linenum	City
td	inv_state
rawv	State
colnu	inv_desc
	Desc

Mappings View Template

me

**iWay** Software  
**CreditBureau**  
*An iWay Business Service*

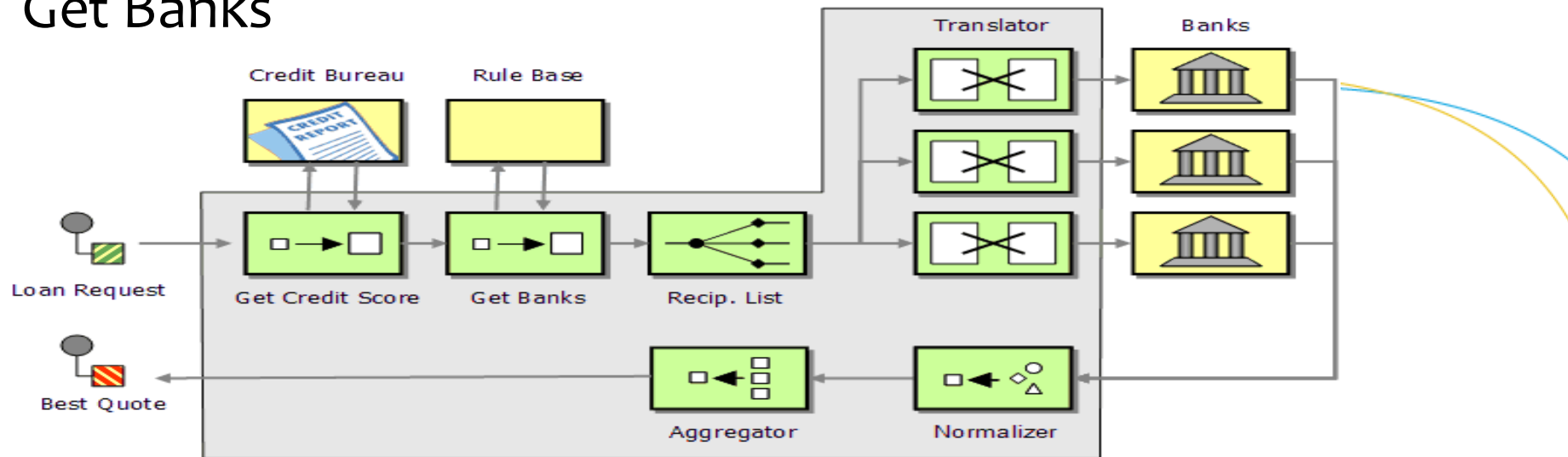
Calculate FICO Scores

The following operations are supported. For a formal definiton review the [Service Description](#).

- getCreditScore**  
 Calculates a Pseudo FICO score from a Social Security Number

Browser Users and Groups Policies IPs and Domains Licenses

# Get Banks



- Runs the OuterBanks service, generates a participant list
  - getBanks( FICO )
  - getBankDetails ( ABA )

Rules Base:	<u>FICO</u>	<u>APR</u>
	760-850	5.860%
	700-759	6.082%
	660-699	6.366%
	620-659	7.176%
	580-619	8.820%
	500-579	9.679%

# Managed Reporting

Domain Builder
Domains
Logoff

Managed Reporting

Save
Run
Help ?
Quit x

Field selection
Report headings
Selection criteria
Join options
Report options

Repository

- Data Servers
- Domains
  - Default Domain
  - OuterBanks
    - Standard Reports
      - Trading Partners
        - AutoLoanRuleBase
        - HomeEquityRuleBase
        - MortgageRuleBase
        - PersonalLoanRuleBase**
      - Reporting Objects
      - Other Files
      - Profile (None)
      - Help File(app/help.htm)
    - User Management

Available fields:

Name ^	Alias	Format	Segment
500_579	E08	D20.2	SEG01
580_619	E07	D20.2	SEG01
620_659	E06	D20.2	SEG01
660_699	E05	D20.2	SEG01
700_759	E04	D20.2	SEG01
760_850	E03	D20.2	SEG01
ABA	E01	D20.2	SEG01
CITY	E10	A255V	SEG01
DESC	E12	A255V	SEG01
FOCLIST	E02	I5	SEG01
NAME	E09	A255V	SEG01
STATE	E11	A255V	SEG01

Displaying fields: 1-12, of 12

Show - Field list searching

Report fields

Selected field display options

Add grand totals to the end of the report

Add a row total column

Sort across

---

Sort by

Sum Print

ABA

500\_579

580\_619

620\_659

660\_699

700\_759

760\_850

CITY

DESC

NAME

STATE

Show - Field options - ABA

To learn more about any item on this page, just click the '?' to the left, and then click on the item you are interested in.

Information Builders

WebFOCUS iWay Software

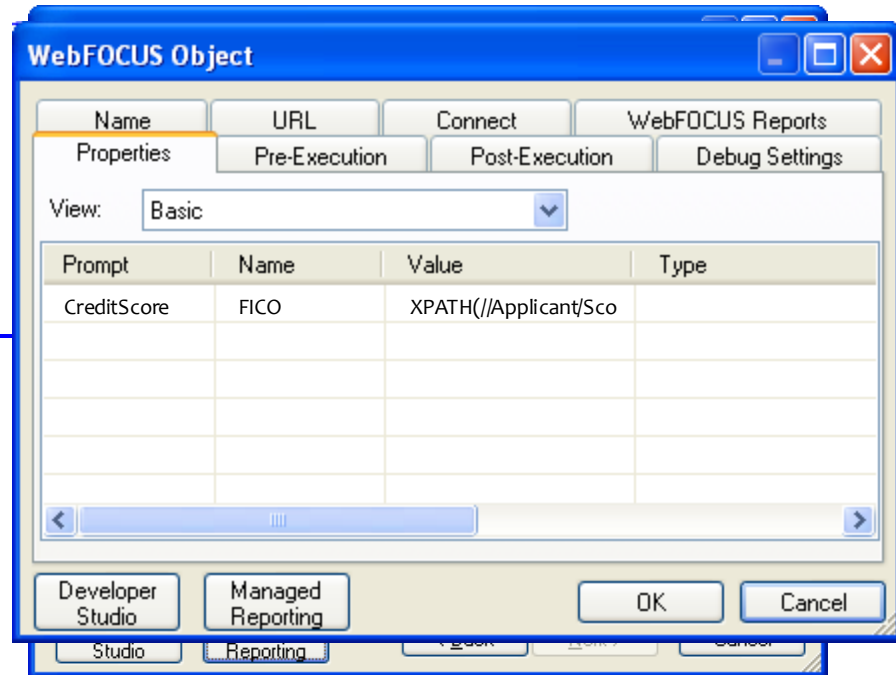
# Get Banks



Start



Personal Loan  
Rules Base



# Get Banks

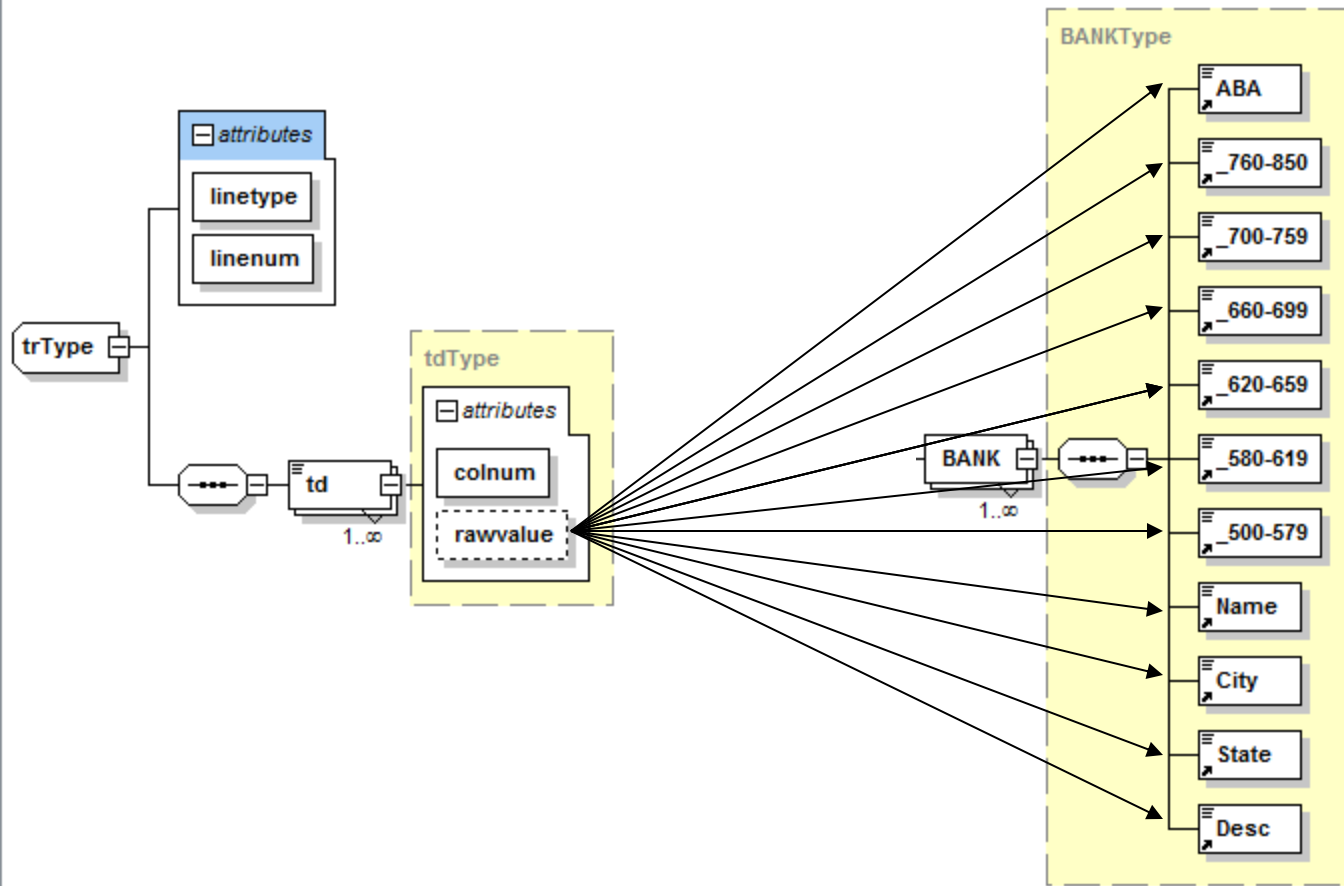
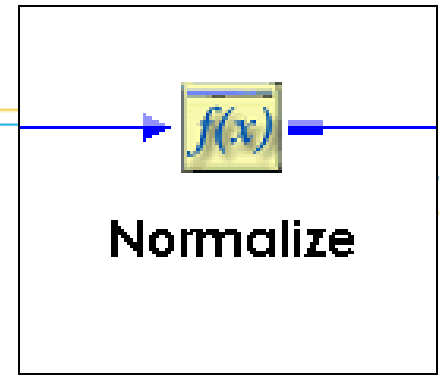
```
<?xml version="1.0" encoding="ISO-8859-1" ?>
- <xfx version="1.0" data="hold">
- <report records="4" lines="4" columns="12" rows="4">
  <target format="" version="" type="" destination="HOLD" />
- <column_desc>
  <col colnum="c0" fieldname="ABA" alias="E01" datatype="float" width="25" focus_format="D20.2" description=""
    accept="" help_message="" title="" within="" property="" reference="" valign="right" />
  <col colnum="c1" fieldname="FOCLIST" alias="E02" datatype="integer" width="5" focus_format="I5" description=""
    accept="" help_message="" title="" within="" property="" reference="" valign="right" />
  <col colnum="c2" fieldname="760_850" alias="E03" datatype="float" width="25" focus_format="D20.2" description=""
    accept="" help_message="" title="760-850" within="" property="" reference="" valign="right" />
  <col colnum="c3" fieldname="700_759" alias="E04" datatype="float" width="25" focus_format="D20.2" description=""
    accept="" help_message="" title="700-759" within="" property="" reference="" valign="right" />
  <col colnum="c4" fieldname="660_699" alias="E05" datatype="float" width="25" focus_format="D20.2" description=""
    accept="" help_message="" title="660-699" within="" property="" reference="" valign="right" />
  <col colnum="c5" fieldname="620_659" alias="E06" datatype="float" width="25" focus_format="D20.2" description=""
    accept="" help_message="" title="620-659" within="" property="" reference="" valign="right" />
  <col colnum="c6" fieldname="580_619" alias="E07" datatype="float" width="25" focus_format="D20.2" description=""
    accept="" help_message="" title="580-619" within="" property="" reference="" valign="right" />
  <col colnum="c7" fieldname="500_579" alias="E08" datatype="float" width="25" focus_format="D20.2" description=""
    accept="" help_message="" title="500-579" within="" property="" reference="" valign="right" />
  <col colnum="c8" fieldname="NAME" alias="E09" datatype="char" width="255" focus_format="A255V" description=""
    accept="" help_message="" title="" within="" property="" reference="" valign="left" />
  <col colnum="c9" fieldname="CITY" alias="E10" datatype="char" width="255" focus_format="A255V" description=""
    accept="" help_message="" title="" within="" property="" reference="" valign="left" />
  <col colnum="c10" fieldname="STATE" alias="E11" datatype="char" width="255" focus_format="A255V" description=""
    accept="" help_message="" title="" within="" property="" reference="" valign="left" />
  <col colnum="c11" fieldname="DESC" alias="E12" datatype="char" width="255" focus_format="A255V" description=""
    accept="" help_message="" title="" within="" property="" reference="" valign="left" />
</column_desc>
- <table>
- <tr linetype="data" linenum="1">
  <td colnum="c0" rawvalue="1">1.00</td>
  <td colnum="c1" rawvalue="1">1</td>
  <td colnum="c2" rawvalue="5.86">5.86</td>
  <td colnum="c3" rawvalue="6.082">6.08</td>
  <td colnum="c4" rawvalue="6.366">6.37</td>
  <td colnum="c5" rawvalue="7.176">7.18</td>
  <td colnum="c6" rawvalue="8.82">8.82</td>
  <td colnum="c7" rawvalue="9.679">9.68</td>
  <td colnum="c8">Adams Bank & Trust</td>
  <td colnum="c9">Ogallala</td>
  <td colnum="c10">NE</td>
  <td colnum="c11">Family owned regional bank, serving Western Nebraska.</td>
</tr>
```



## Personal Loan Rules Base



# Get Banks



# Get Banks

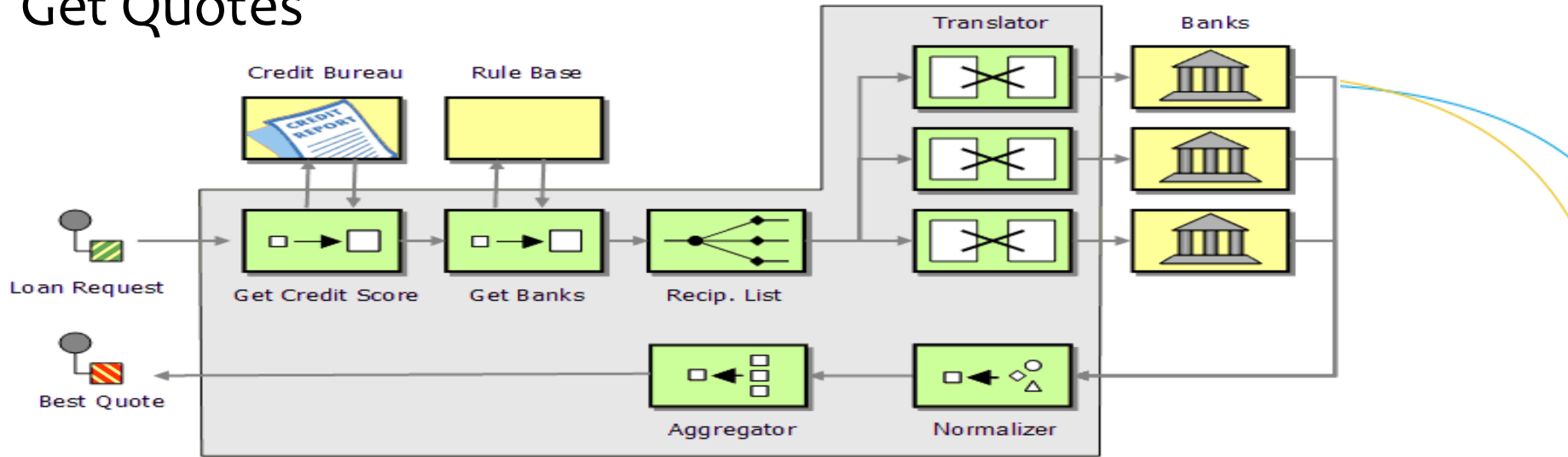
The screenshot displays the iWay Transformer interface for a project named 'banklist.gxp'. The main workspace is divided into three panes: 'Input', 'Output', and 'Test Transform'. The 'Input' pane shows a hierarchical tree structure of the source XML, including elements like 'fxf', 'report', 'table', and 'tr'. The 'Output' pane shows the target XML structure, including a 'BANKS' table with various columns like 'inv\_aba', 'inv\_760-850', 'inv\_700-759', etc. The 'Test Transform' pane shows the resulting output, which is a table of 'fxf/report/table/tr/td' elements. The mapping is visualized by orange lines connecting the source elements to the target elements. The 'Test Transform' pane also shows a function call '@INT(...)' and a small icon.

Input Element	Output Element
fxf	BANKS
report	inv_aba
table	ABA
tr	@INT(...)
td	fxf/report/table/tr/td
linetype	fxf/report/table/tr/td
linexm	fxf/report/table/tr/td
column	fxf/report/table/tr/td
rawvalue	fxf/report/table/tr/td

# Get Banks

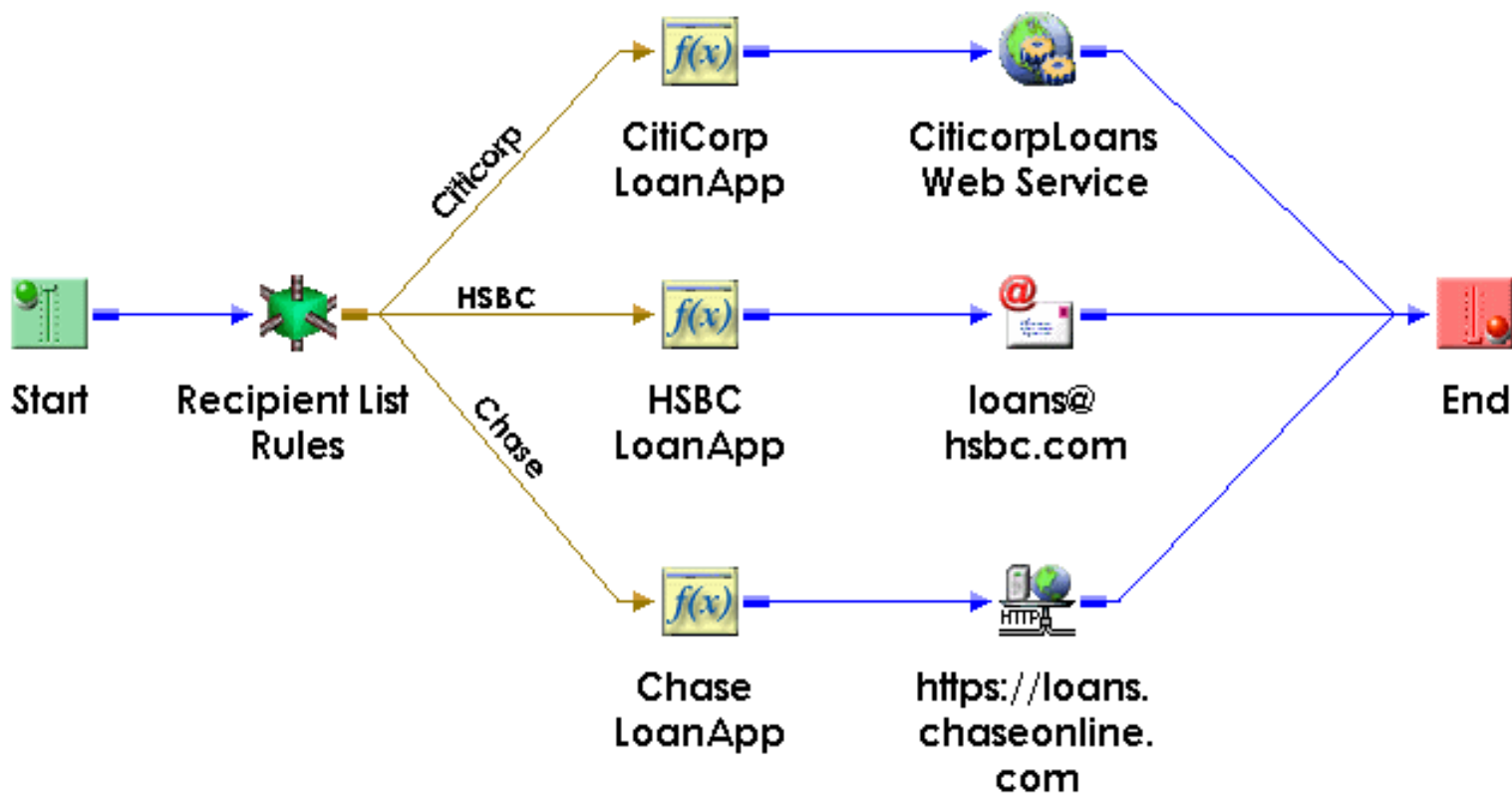
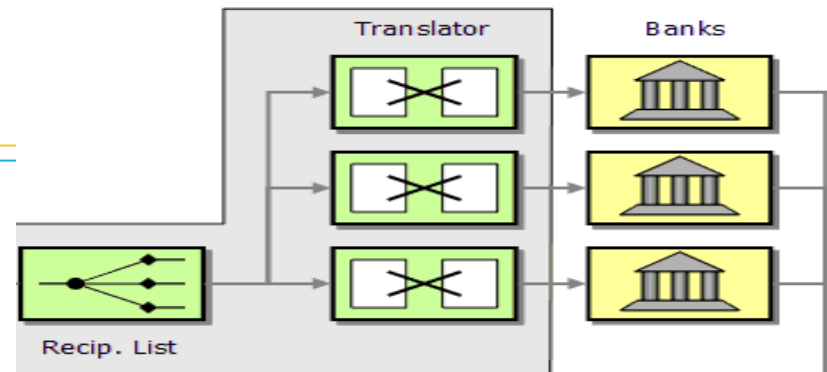
```
<?xml version="1.0" encoding="UTF-8" ?>
- <BANKS>
- <BANK>
  <ABA>1</ABA>
  <_760-850>5.86</_760-850>
  <_700-759>6.08</_700-759>
  <_660-699>6.37</_660-699>
  <_620-659>7.18</_620-659>
  <_580-619>8.82</_580-619>
  <_500-579>9.68</_500-579>
  <Name>Adams Bank & Trust</Name>
  <City>Ogallala</City>
  <State>NE</State>
  <Desc>Family owned regional bank, serving Western Nebraska.</Desc>
</BANK>
- <BANK>
  <ABA>2</ABA>
  <_760-850>6.00</_760-850>
  <_700-759>6.00</_700-759>
  <_660-699>6.00</_660-699>
  <_620-659>6.00</_620-659>
  <_580-619>7.00</_580-619>
  <_500-579>8.00</_500-579>
```

# Get Quotes

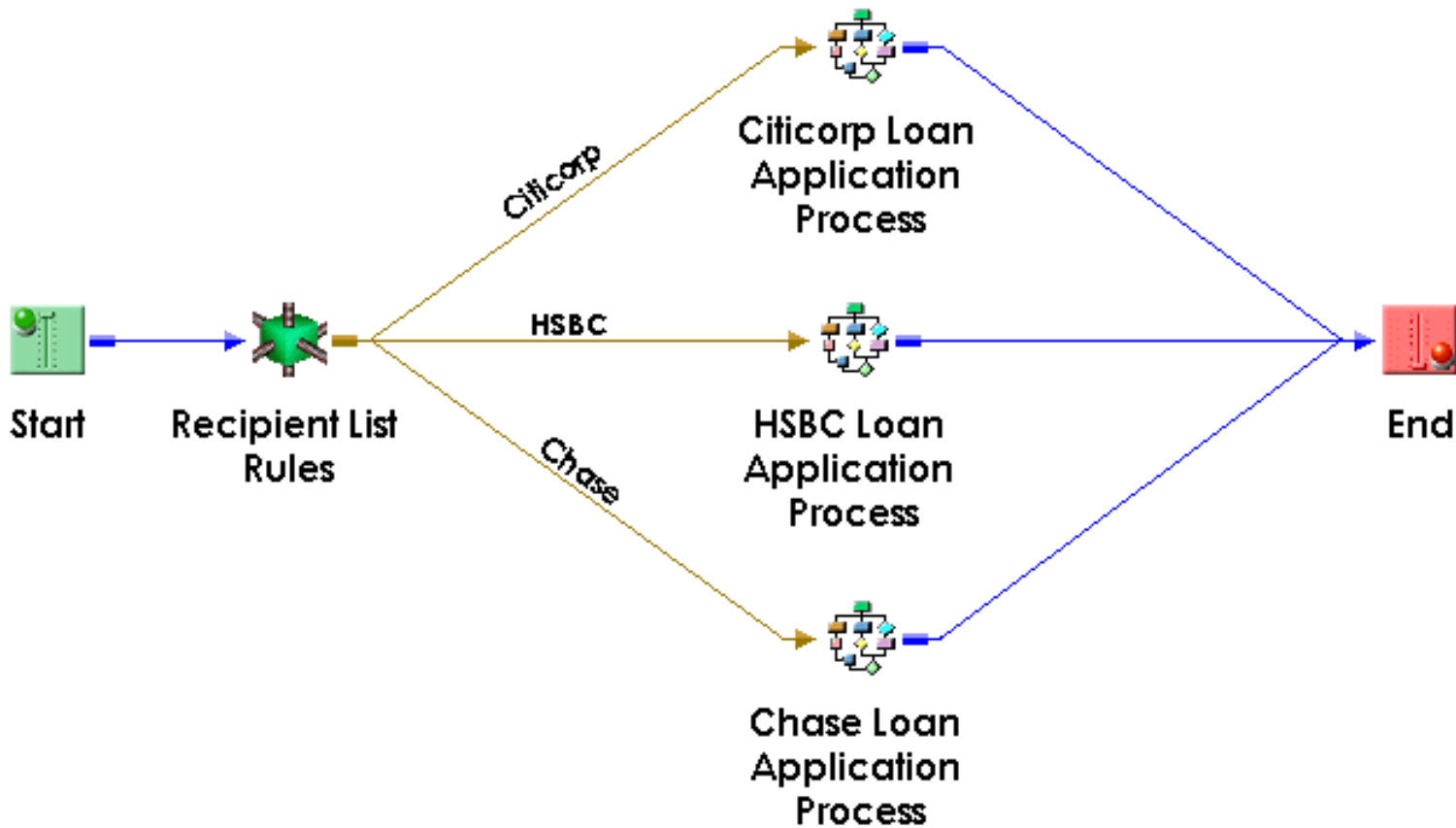
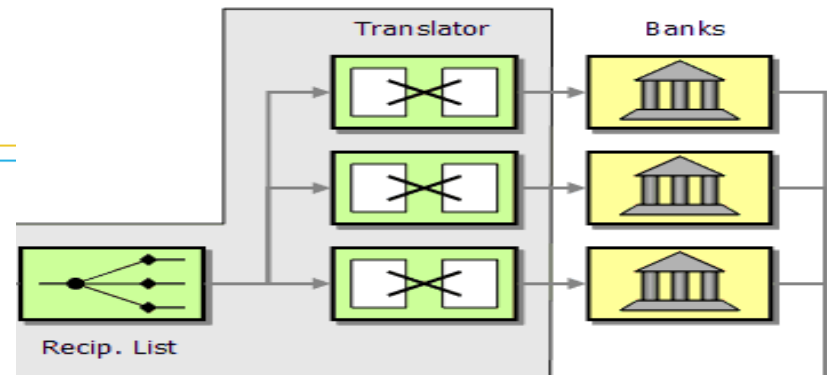


- For Each Trading Partner (Bank)
  - Recipient List Pattern
  - Lookup Contact Criteria (How to Speak)
  - Lookup Application Criteria (What to Say)

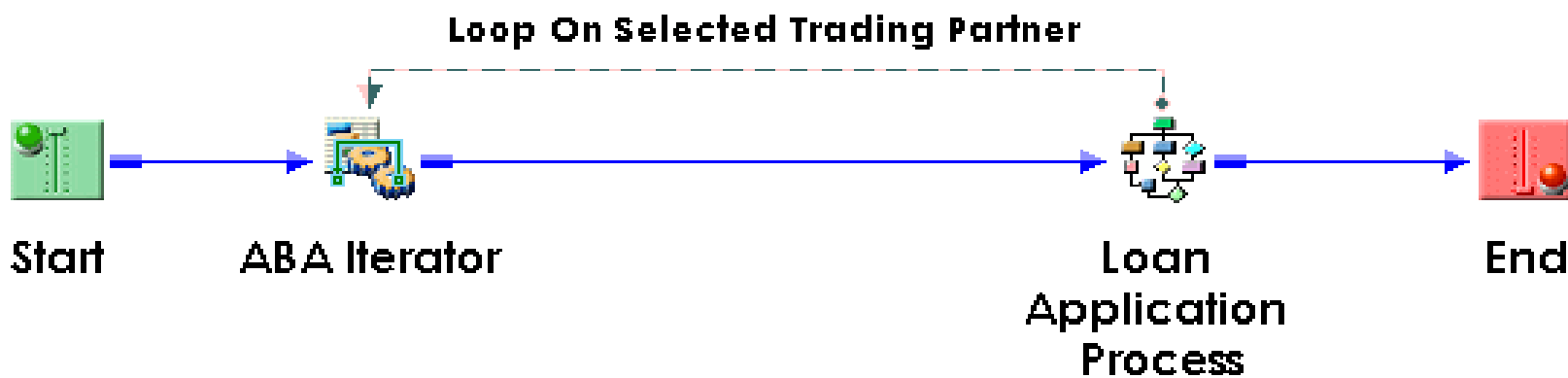
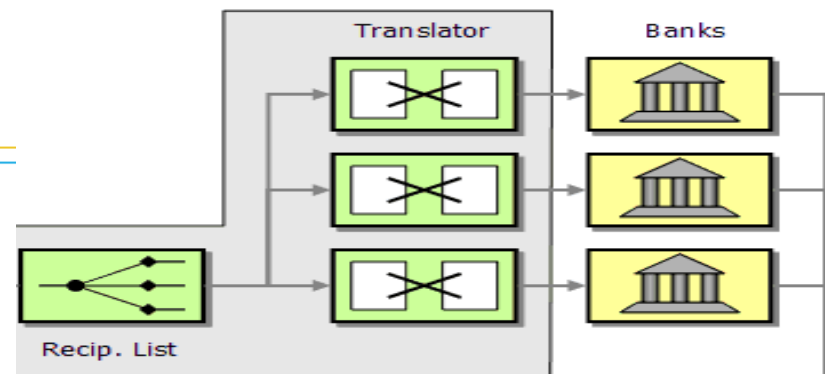
# Get Quotes



# Get Quotes



# Get Quotes

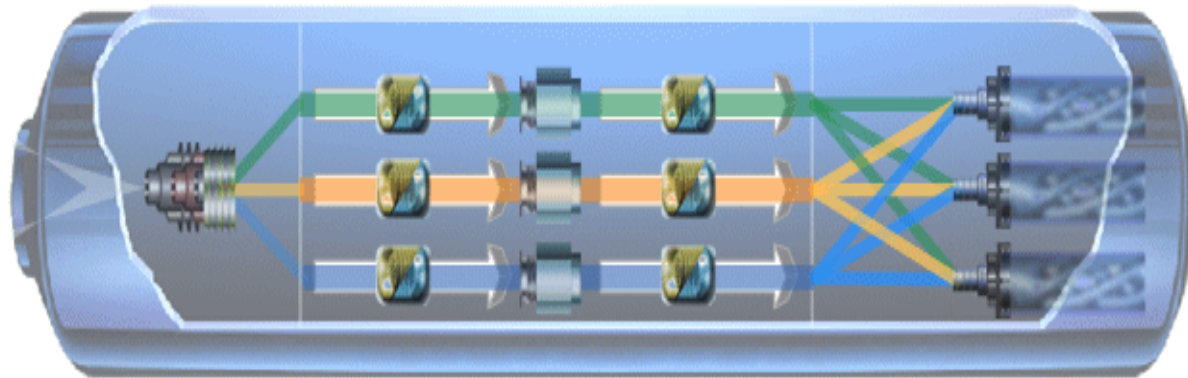


- Conduits
- Channels
- Ports
- Endpoints
- Transformers
- Processes
- Components
- Adapters
- Encryptors
- Filters
- Validators
- Encryptors
- Generators
- Emitters

## Registry - Repository

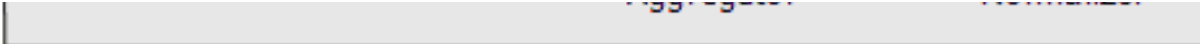
iWay Service Manager employs a registry/repository to support the design-time activities of the server. The illustration below provides a visual representation of the arrangement of conduits and components as defined by a channel.

### Anatomy of a Channel



iWay Service Manager defines a conduit as a container of components thru which messages flow. The **channel conduit** is used to deploy message flows from the design time repository to one or more runtime server instances. The unit of deployment is known as a channel archive (.car).

Channels contain references to Inlets, Routes and Outlets.





Conduits

- Channels
- Inlets
- Outlets
- Routes
- Transformers
- Processes

Components

- Adapters
- Decryptors
- Ebix
- Emitters**
- Encryptors
- Listeners
- Preemitters
- Preparsers
- Reviewers
- Rules
- Schemas
- Services
- Transforms

Variables

- Parameters
- Registers

Emitters

Emitters are protocol handlers, that drive the output of a channel to a configured endpoint. Listed below are references to the emitters that are defined in the registry.

**Select emitter type**

Type *	Type of the new emitter
	<div style="border: 1px solid gray; padding: 5px;"> <p>Select a type</p> <p>Select a type</p> <p>AQ</p> <p>AS1</p> <p>AS2</p> <p><b>EMAIL</b></p> <p>File</p> <p>FTP</p> <p>HTTP</p> <p>Internal</p> <p>JMSQ</p> <p>MQ</p> <p>MQJMS</p> <p>MSMQ</p> <p>Passthru</p> <p>Print</p> <p>Sonic</p> <p>TCP</p> <p>Tibrv</p> </div>

<< Back      Next >>

Conduits

- Channels
- Inlets
- Outlets
- Routes**
- Transformers
- Processes

Components

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- Ebix
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- Services
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Variables

- Parameters
- Registers

Routes

A route is used to define the path a particular message takes thru a channel. A Route is defined as a sequence of: a transformer, followed by a process, followed by another transformer, followed by zero or more outlets.

Route Definitions

Filter

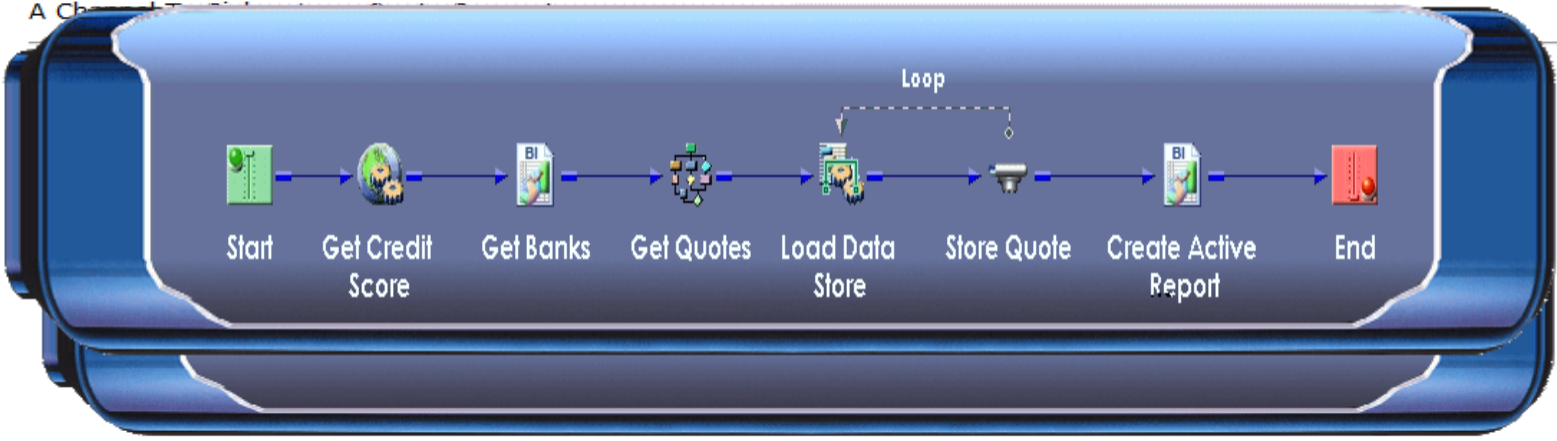
<input type="checkbox"/>	Name	View	References	Description
<input type="checkbox"/>	<a href="#">autoLoan</a>			Gather Automotive Quotes
<input type="checkbox"/>	<a href="#">homeEquityLoan</a>			Gather Home Equity Loan Quotes
<input type="checkbox"/>	<a href="#">personalLoan</a>			Gather Personal Loan Quotes

- Conduits
  - Channels
  - Inlets
  - Outlets
  - Routes
  - Transformers
  - Processes

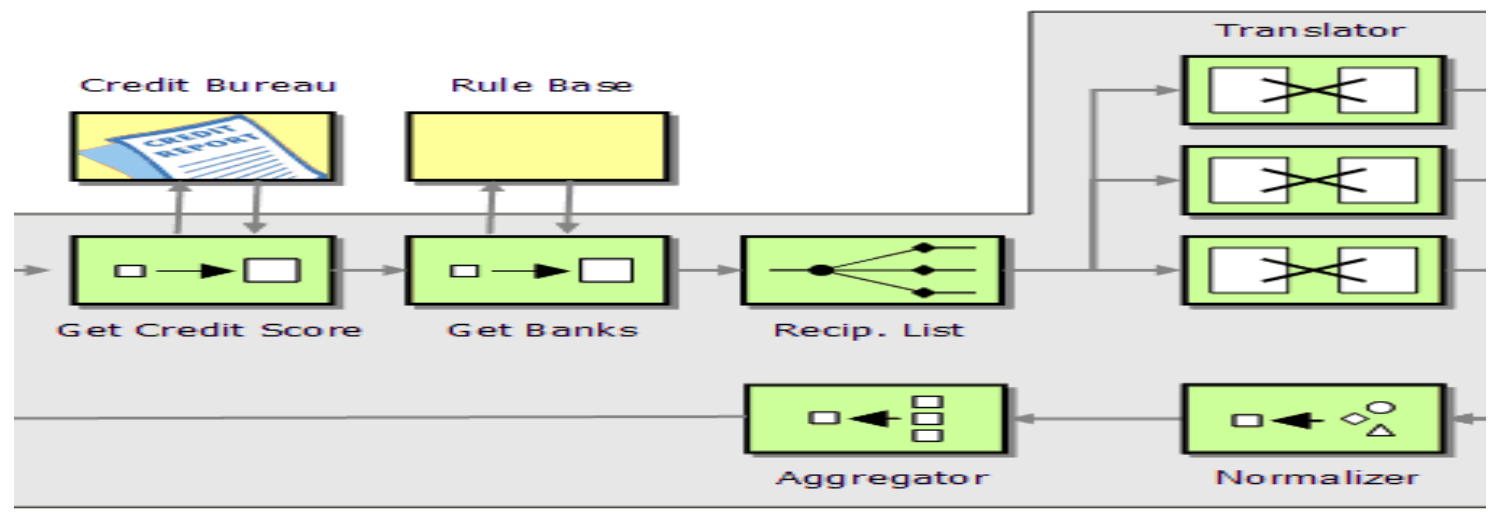
- Components
  - Adapters
  - Decryptors
  - Ebix
  - Emitters
  - Encryptors
  - Listeners
  - Preemitters
  - Preparsers
  - Reviewers
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- Variables
  - Parameters
  - Registers

Channels / LoanRequest



<< Back Build LoanRequest



**APR (Annual Percentage Rate) Quote Summary**  
 Prepared for John Smith on 05/18/07 by LoansForYou.com

Bank	Term (Years)	State	City	FICO: 700-759	Your Credit Score: 680	FICO: 620-659	
American Savings Bank	5	NY	New York	6.019	680	6.212	
	10	NY	New York	6.121		6.366	
	15	NY	New York	6.232		6.457	
Citibank	5	NY	New York	5.801		6.011	6.575
	10	NY	New York	5.921		6.211	6.828
	15	NY	New York	5.999		6.899	7.095
HSBC	5	NY	New York	5.677		5.733	5.798
	10	NY	New York	5.721		5.798	5.803
	15	NY	New York	5.802		5.912	6.012
J. P. Morgan Chase	5	NY	New York	5.518	5.732	6.757	
	10	NY	New York	5.977	5.841	7.017	
	15	NY	New York	6.018	6.123	7.125	



# Monitored - Managed

**AMBERPOINT** Network Policies Performance Exceptions

Summary Services Infrastructure

E-Menu Selector Manage Create Router Edit Re-read WSDL

Show services Go  
[add clause ▼]

Register  Display Detail

- CreditBureau
- LoanRequest**  
execute
- OutterBanks

**LoanRequest**

Type Web Service  
Management Not Managed Up Since May 16 12:56:39

Policies Security Dependencies Structure Profile more ▼

Service: LoanRequest Endpoint: Service Summary Operation: Service Summary

```
graph LR; LoanRequest((LoanRequest)) -- 0 --> OutterBanks((OutterBanks)); LoanRequest((LoanRequest)) -- 6 --> CreditBureau((CreditBureau));
```

# Monitored - Managed

Performance Exceptions [Log out](#) User: **admin** (slmadmin)

Services **Agreements** Customers Alerts Admin

Run Report ▾ Subscribe Deactivate Agreement Edit ▾ Help

## Chase SLA

Description  Status  Active  
Hours of evaluation Today all day

**Compliance** Alerts Customers **Objectives** Calendar

Choose Services Key  Customers mapped  View Objective  Set Objective

Chase Soap1		Throughput	Faults	Avg.Resp.Time	Max.Resp.Time	Availability
<input checked="" type="checkbox"/>	<a href="#">get</a>	<input type="checkbox"/> > 50/hr	<input type="checkbox"/> < 0/hr	<input type="checkbox"/> < 50 ms/hr	<input type="checkbox"/> < 200 ms/hr	<input type="checkbox"/> > 95 %/hr

# Monitored - Managed



[ [Add to Summary View](#) ]

Target group:  Default

Performance measure	Target
▲ Throughput	> 50 /min
■ Fault	< 0 /min
↔ Avg. Resp. Time	< 50 ms
▲ Max. Resp. Time	< 200 ms
▬ Availability	> 90 %

# Monitored - Managed

Activity Usage Alerts Agreements

Show all alerts ▾ related to any topic ▾ that occurred anytime ▾ Go

Alert	Title	Detected ▾	Resolved
Objective violation	FaultCount has violated an agreement	05-16-2007 08:00 PM	
Objective violation	Throughput has violated an agreement	05-16-2007 08:00 PM	
Target violation	FaultCount has violated a service target	05-16-2007 07:43 PM	
Target violation	Throughput has violated a service target	05-16-2007 07:21 PM	
Objective violation	Throughput has violated an agreement	05-16-2007 07:00 PM	

## Objective violation FaultCount has violated an agreement

Agreement:	<a href="#">Chase SLA</a>	Detected 05-16-2007 08:00 PM
Value:	Faults = 0 calls	Resolved
Objective:	Faults < 0 messages each hour	Duration
Service:	<a href="#">ChaseSoap1</a>	<a href="#">See Message Log</a>
Operation:	<a href="#">get</a>	
Customer:	Total customers affected: 1 <a href="#">iway</a>	



# References

- [Enterprise Integration Patterns](http://www.enterpriseintegrationpatterns.com/eaipatterns.html) (Addison-Wesley)  
<http://www.enterpriseintegrationpatterns.com/eaipatterns.html>

The book provides a consistent vocabulary and visual notation framework to describe large-scale integration solutions across many technologies. It also explores in detail the advantages and limitations of asynchronous messaging architectures.

- [Microsoft - patterns & practices Developer Center](http://msdn2.microsoft.com/en-us/practices/default.aspx)  
<http://msdn2.microsoft.com/en-us/practices/default.aspx>

Microsoft patterns & practices are Microsoft's recommendations for how to design, develop, deploy, and operate architecturally sound applications for the Microsoft application platform.

- [IBM – Pattern Solutions](http://www-128.ibm.com/developerworks/rational/products/patternsolutions/)  
<http://www-128.ibm.com/developerworks/rational/products/patternsolutions/>

Web site contains patterns that are already built and freely available for use as well as information about how to build your own custom patterns.

# Questions ?

